

glossary

Sustainability Report 2015

- Duurzame Zuivelketen ('Sustainable Dairy Chain'): an initiative in which the dairy industry and dairy farmers are working together to make the Dutch dairy sector the world leader when it comes to sustainability.
- Energiescan ('Energy Scan'): a scan that our dairy farmers can fill in, in order to document their energy consumption per business process. The results provide a basis from which to take further steps in cutting back on energy consumption.
- FAO: Food and Agriculture Organisation of the United Nations is a specialised organisation which strives towards reducing hunger in the world.
- FTE: Full Time Equivalent is the number of staff members who are employed on the basis of a full time employment contract.
- GRI: Global Reporting Initiative is the international guideline for sustainability reporting and corporate social responsibility.
- GVO: Guarantee of origin is a proof that electricity comes from wind energy, hydro energy, solar energy or biomass plants.
- Koe Kompas: a tool to help our dairy farmers capture and document the welfare and health of animals together with a veterinarian. A score with seven components provides the dairy farmer with a basis for improvements.
- CSR: Corporate Social Responsibility is the running of a business while taking into account 'people' and 'planet' in addition to 'profit'. The term is often used interchangeably with the word 'sustainability'.
- NZO: Nederlandse Zuivel Organisatie ('The Dutch Dairy Organisation') is the trade association for the entire Dutch dairy industry.
- Sustainability Programme: title of our sustainability programme through which we want to incentivise our dairy farmers to take make improvements in terms of the environment, animal welfare, and animal health, using a point system and an associated incentive premium.
- ProTerra: certification for the production and use of sustainable, non-genetically modified soy certified according to the international organisation, the ProTerra Foundation.
- RSPO: the Round table on Sustainable Palm Oil is an organisation that brings together stakeholders from seven different sectors in the palm oil industry for the development and execution of global standards in terms of sustainable palm oil.
- Soy lecithin: the *part of soy that is obtained from the fat fraction of soy and which Vreugdenhil uses to help milk powder dissolve more easily in water.*
- WHO: the World Health Organisation is a specialised organisation of the United Nations with the aim of promoting the health of the world's population.